

MODIFICATION RECOMMENDED –  
CORRECTS MANUFACTURING OR DESIGN DEFECTS

**54642A-02**

# S E R V I C E N O T E

Supersedes:  
None

## **54642A -500-MHz scope:2 ch, 4 MB MegaZoom**

Serial Numbers: [00000000-MY4200289]

The 54642A product is known to have customer complaints about an annoying fan. The fan speed switches between high and low and is considered to be annoying enough to need service. To remedy this, change the power supply 0950-4282 to a Revision C.

To Be performed By: Service Center Normal Warranty Repair

**Parts Required:**

P/N	Description	Qty.
0950-4282	Power Supply	1

### ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Warranty Period Expires	
AUTHOR: MR	PRODUCT LINE: 1A		
ADDITIONAL INFORMATION:			

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